

# **Team Charter**

## **Team Name:**

## **Team Location:**

Date:

#### Chamberlain Mission:

To educate, empower and embolden diverse healthcare professionals who advance the health of people, families, communities and nations.

## **Chamberlain Vision:**

By living Chamberlain Care®, we graduate extraordinary healthcare professionals who transform healthcare worldwide.

# We will demonstrate the Chamberlain Mission by:

1.

2.

# We will demonstrate the Vision and Chamberlain Care® by:

1.

2.

Team Makeup: (briefly describe team structure)

**Team Goals:** (align with blue chip priorities)

1. Date:

2. Date:

3. Date:

4. Date:



# **Team Charter**

Team Standards: (type over wording next to bullets)

### **Decision-Making Model:**

- What kind of decisions can the team make?
- Process for decision making (who makes what decisions and how, if voted, who on team can vote on what items and what percentage is needed to pass etc.)
- Define role of discussion and use of voting for team decisions.

#### **Conduct Code:**

- How will you treat each other? (expectations for care, respect, support, openness)
- How will you communicate with team members? (expectations for honesty, listening, and feedback behaviors, avoiding gossip)

#### Communication Plan:

- What information do people need to know?
- How is information communicated? (regular meetings, emails, etc.)
- Who should provide the communication?
- When should information be communicated?

# Conflict Management Strategy:

Describe how you will manage a conflict (this could include steps like: attempt to resolve privately, acknowledge disagreement, focus on issue and set aside emotions, make commitment to resolve, each party state view, each party suggest solution, examine solutions, agree on solution, evaluate process, involve manager if needed).

Charter Endorsement: All team members sign to acknowledge their commitment to uphold the charter.

# **Review Dates:**

# **Revisions:**